





UN 2.0: Action Ideas for (D)SRSGs

A non-exhaustive list of practical steps you can take to advance the implementation of UN 2.0 with your teams.

Driver	#	Action
 STRATEGY & RESOURCES	<input type="checkbox"/>	Leverage the "Pact for the Future" mandate (Action 45, Paragraph. 73.a) to advocate for shifts in current or future budgets, posts, and resources that enhance capabilities in data, innovation, digital, foresight, and behavioral science expertise.
	<input type="checkbox"/>	Organize workshops with key teams to surface solutions how data, digital technologies, innovation, foresight, and behavioral science can enhance mandate delivery—both by streamlining internal operations and introducing new methods to existing initiatives.
	<input type="checkbox"/>	Review the UN 2.0 Use Case Portfolio for inspiration from other UN teams on how to use UN 2.0 solutions for better impact.
	<input type="checkbox"/>	Run a survey in your team to assess existing capabilities (e.g., skill levels in data, digital, innovation, foresight, behavioural science) and organizational culture (e.g., openness, partnerships, risk-taking, bottom-up initiatives) to identify strengths and opportunities for growth, as well as to surface existing solutions and tools that could be used and adopted more broadly.
	<input type="checkbox"/>	Utilize existing ICT budgets to acquire helpful software licenses and tools, e.g. the Microsoft Teams Premium Add-On (\$2.30 per month per user, via ineed.un.org) to automatically summarize online meeting transcripts and identify follow-up tasks.
 CULTURE & BEHAVIOUR	<input type="checkbox"/>	Establish incentives that promote grassroots innovation by recognizing colleagues who bring new ideas or innovative solutions (e.g., public recognition, professional development opportunities, rewards like travel or specialized training).
	<input type="checkbox"/>	Integrate UN 2.0 goals and performance targets into annual performance documents to align individual objectives with organizational priorities.
	<input type="checkbox"/>	Provide accessible learning opportunities to leaders and managers through brownbag presentations, dialogue series, or workshops with external experts. Leverage the UN 2.0 Communities of Practice for connections to relevant experts or hosting support.
	<input type="checkbox"/>	Encourage your team to implement digital approaches to optimize daily workflows, e.g. Microsoft Forms instead of paper forms.
 PEOPLE & LEARNING	<input type="checkbox"/>	Utilize vacant positions to create temporary job openings focused on UN 2.0 or data-related roles (contact dos-hr-advice@un.org for assistance). Refer to the UN 2.0 LinkedIn channel for weekly examples of specialist job posts from across the UN system.
	<input type="checkbox"/>	Incorporate UN 2.0 experience requirements into all job postings to attract candidates with relevant skills (contact dos-hr-advice@un.org for advice)
	<input type="checkbox"/>	Hire researchers as fellows to embed specialized expertise into your teams or facilitate research projects. Consider consultant posts or UNVs for hiring and consider contacting UN 2.0 community managers for advice on terms of reference.
	<input type="checkbox"/>	Encourage all colleagues to join UN 2.0 communities of practice for peer learning and knowledge exchange by signing up at un-two-zero.network/join-us .
	<input type="checkbox"/>	Inform and encourage colleagues to pursue new learning opportunities , such as the free UN 2.0 Fundamentals e-Learning Path offered by UNSSC, or online courses available through LinkedIn Learning, HBS Online, Coursera, and edX.
	<input type="checkbox"/>	Allocate training budgets toward UN 2.0 areas where possible, including dedicated coaching and leadership training.

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COLLABORATION & PARTNERSHIPS	<input type="checkbox"/>	Establish collaborations with universities by initiating joint projects where your team provides problem sets and universities develop solutions, or by offering fellowships (including via consultancies) for UN 2.0 projects. For example, email fiona.cece@un.org for info about the UN MOU with ETH Zurich, or the IE University collaboration, among others.
	<input type="checkbox"/>	Maintain communication with other leaders to connect teams working on shared challenges and solutions across different settings.
	<input type="checkbox"/>	Consult with headquarters to discover existing subscriptions and support services available to your peace operation.
	<input type="checkbox"/>	Participate in pilot projects with teams like DPPA Innovation or UN Global Pulse to make use of shared capacity.
	<input type="checkbox"/>	Invite external speakers from universities, civil society organizations, and other sectors to enhance understanding of data, innovation, digital technologies, foresight, and behavioral science across your teams.
	<input type="checkbox"/>	Facilitate regular knowledge-sharing sessions with UN entities, academic institutions, civil society, and the private sector to promote collaboration and shared learning.